


DESMOND ROBINSON

UX RESEARCHER & DESIGNER

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PROFILE

I'm eager to be the bridge between user need and technical feasibility, while finding a creative way to connect people with beautiful and well-designed solutions. With a passion for understanding what life has to offer, I'm well-versed in creating a bond with the people around me and elevating them along with myself.

SKILLS

- Usability Research + Testing
- Collaboration
- Wireframe Creation
- Information Architecture
- Problem-Solving
- Prototyping
- Double Diamond Process
- End-to-end design
- Strong Communication
- Figma + Adobe XD
- Human-Centered Design

EDUCATION

CERTIFICATE - UX FUNDAMENTALS AND UX IMMERSION

CareerFoundry | 2022

BACHELOR OF SCIENCE - GAME DESIGN AND DEVELOPMENT

South New Hampshire University |
2018

EXPERIENCE

UX DESIGNER & RESEARCHER

Helping Hand (CareerFoundry Study)

SEP 2021 - APR 2022

- Identified the proper research methods based on the scope of the project.
- Completed qualitative and quantitative user research to identify opportunities to set Helping Hand apart from competitors.
- Explored new tools and processed improvements to continuously improve how the User Experience delivers value to the user.
- Managed usability testing for core functionality of Helping Hand. Defined testing parameters, prepared prototype, recruited users, conducted tests, and compiled results
- Defined appropriate metrics that reflect the quality of user experience as well as the impact of the overall design.

SOFTWARE SUPPORT ANALYST I

MatrixCare by ResMed

OCT 2022 - Present

DATA REPAIR ANALYST

Granite Telecommunication

OCT 2020 - AUG 2021